

GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

(A Government of Karnataka Enterprise)

Phone No.08472-295302

(CIN) U04010KA2002SGC030436

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Office of the
Superintending Engineer (Ele).,
O&M Circle, GESCOM,
Vidyut Bhavan, Room No.202
Vajpayee Layout, Jewargi Road,
Kalaburagi

No:SEE/(O&M)/KLB/EEE(O)/AEE-2/F-2/2021-22/5591-99 Date **4 NOV 2021**

Compliance of the EHT/HT consumers meeting held on 26.07.2021 at 11.00 am under the chairmanship of the Chief Engineer Electy, O&M Zone, GESCOM, Kalaburagi at Conference Hall Corporate office, GESCOM, Kalaburagi:

Details of the compliance of consumer complaints raised in the consumer meeting are as follows.

- **Name of the consumer:** Sri. Taher Patel, M/s. T.K. minerals, Sulepet, Tq. Chincholi. R.R.no.HT-07. The Executive Engineer O&M, Sedam stated that, interruptions are minimized.
- **Name of the consumer:** Sri. Tippanna Reddy, Ambigara Chowdayya Kalyan Mantapa, Kalaburagi. R.R.no.GHTP-152. The Executive Engineer O&M, City Division stated that, the consumer was given a option for Part payment of Revenue arrears but the consumer not paid. Hence, the installation was disconnected on 26.09.2021 for nonpayment of arrears. Compliance submitted vide ltr no. 1500-1501 Dt:-18.10.2021, by Asst. Executive Engineer O&M,City Sub-Division-IV is enclosed.
- **Name of the consumer:** Sri. Alok, Aaditya Hotel, Kalaburagi. The Executive Engineer O&M, City Division stated that the Interruptions are minimized. Compliance submitted vide ltr no. 2345-49 Dt:-16.10.2021, by Asst. Executive Engineer O&M,City Sub-Division-II is enclosed.
- **Name of the consumer:** Sri. Sangamesh Sakhri, P.D.A. Engineering College, Kalaburagi. R.R.no.GHTP-60. The Executive Engineer O&M, City Division stated that the issue is resolved. Further, Sri.Sangamesh Sakhri, P.D.A. Engineering College, Kalaburagi, R.R.no.GHTP-60, has expressed the gratitude and appreciated the GESCOM team and AEE, O&M, CSD-2., Kalaburagi for shifting of existing LT over head line crossing near the college campus.

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Compliance submitted vide ltr no. 2345-49 Dt:-16.10.2021, by Asst. Executive Engineer O&M, City Sub-Division-II is enclosed.

- **Name of the consumer:** M/s Suleman steel & M/s Ali plastic, R.R.no.GHTP-150 & R.R.no.GHTP-66.

The Executive Engineer O&M, City Division stated that the interruptions are minimized and HT Consumers were given prior intimation before the shut down of power supply.

Compliance submitted vide ltr no. 853-54 Dt:-16.10.2021, by Asst. Executive Engineer O&M, City Sub-Division-III is enclosed.

- **Name of the consumer:** Galaxy Agree tech, R.R.no. UPLHT-45 Kapnoor 2nd stage, Kalaburagi.

The Executive Engineer O&M Division-I, Kalaburagi stated that the withdrawal of audit short claim is pending with AO internal audit.

The Chief Engineer Electy, O&M Zone directed the Executive Engineer O&M Division-I, Kalaburagi, to resolve the issue within a week.

Compliance submitted vide ltr no. 2902-04 Dt:-17.07.2021, by Asst. Executive Engineer O&M, Rural Sub-Division is enclosed.

- **Name of the consumer:** Sri. Basawaraj Yalwar, EPF office Kalaburagi, R.R.no.GHTP-53.

The Executive Engineer O&M, City Division explained the procedure for reduction of load.

- **Name of the consumer:** Sri M.M.Badal Rice Industries Yadagir, stated the problems being faced on the industrial feeder due to frequent tripping, requested for constructing separate 11KV line for Industries and requested for formation of Separate HT rating sub division.

The Executive Engineer O&M Division, Yadgir, stated that, Separate 11KV Breaker is provided for industrial feeder and Interruptions are minimized.

- **Name of the consumer:** Sri New Karnataka Rice Industries Yadgir, stated the problems being faced on the industrial feeder due to frequent tripping and requested for constructing separate 11KV line for Industries.

The Executive Engineer O&M Division, Yadgir, stated that, the interruptions are minimized.

- **Name of the consumer:** Sri. Malikarjun Noola, Virendra Patil, Kalyan Mantapa, Kalaburagi. R.R.no.GHTP-106 & LT A/C. ID.3094462071.

The Executive Engineer O&M, City Division stated that the deposits are adjusted and issue is resolved.

Compliance submitted vide ltr no. 2345-49 Dt:-16.10.2021, by Asst. Executive Engineer O&M, City Sub-Division-II is enclosed.

- **Name of the consumer:** Sri Shankar Rice Industries Yadagir, R.R.no. HT-18.

The Executive Engineer O&M Division, Yadgir, explained procedure for conversion of existing HT installation to LT installation.

- **Name of the consumer:** M/s.Nadar Dall Mill, R.R.no.GHTP-51.

The Executive Engineer O&M, City Division stated that the interruptions are minimized by taking regular maintenance works and estimate has been prepared for bifurcation of 11KV line. Also stated that, the HT cubicle of APMC yard is in good condition and APMC Authorities rectified the hazardous cables.

- **Name of the consumer:** Ranga Mandir, Kalaburagi.

The consumer expressed that the fixed charges are burden on the consumer and requested to waive off the fixed charges for 04 months in special incentive scheme approved for MSME by Govt. of Karnataka and also sought regarding reduction of CD.

The Chief Engineer Electy, O&M Zone explained the procedure for FC waiver as per GOK order and requested the consumer to register application at O&M, City Division Kalaburagi, for reduction of load.


Superintending Engineer Ele.
O&M Circle, GESCOM, Kalaburagi

Copy submitted for kind information:

- 1).The Chief Engineer (Electy), (Operation), Corporate Planning, GESCOM, Kalaburagi.
- 2).The Chief Engineer (Electy), O&M Zone, GESCOM, Kalaburagi.

Copy to:

- 1) All the Executive Engineer (Ele)., O&M Divisions, GESCOM
- 2) SPS to Managing Director/ Director (Technical) GESCOM Kalaburagi.

MF/OC to AEE-2/F-2